|  |  |  |  |
| --- | --- | --- | --- |
| **USE CASE – SU001** | | | |
| **Use Case No.** | SU001 | **Use Case Version** | 1.0 |
| **Use Case Name** | View Report | | |
| **Author** | Ho Dac Nghia | | |
| **Date** | 15/01/2014 | **Priority** | Normal |
| **Actor:** Staff  **Summary:**  Staff use this case to view report  **Goal:**   * Allow staff to view list of report or detail of report.   **Triggers:**   * Click menu item “Quản lý phản hồi” * System redirect to Report Page * The list of report will show * Click “Chi tiết” link to view details of report   **Preconditions:**   * Staff must login system.   **Post Conditions:**   * **Success:** The list of report will show.  Staff can view details of report. * **Fail:** No report list displayed   Staff can’t view details of report.  **Main Success Scenario:**   |  |  |  | | --- | --- | --- | | Step | Actor Action | System Response | | 1 | Click menu item“Quản lí phản hồi” | System redirect to Report page The list of report will show | | 2 | Staff click “Chi tiết” link | System redirect Report Details Page  The details of report will show |   **Relationships:** N/A  **Business Rules:** N/A | | | |

Report wrong information (Mobile, Web)

|  |  |  |  |
| --- | --- | --- | --- |
| **USE CASE – UU002** | | | |
| **Use Case No.** | UU002 | **Use Case Version** | 1.0 |
| **Use Case Name** | Report wrong information | | |
| **Author** | Ho Dac Nghia | | |
| **Date** | 15/01/2014 | **Priority** | Normal |
| **Actor:** User  **Summary:**  User use this case to report traffic sign.  **Goal:**  Allow user to report traffic sign  **Triggers:**  User want to report wrong traffic sign(wrong information)  When user view search result and think that result is wrong then user can click on report item.  **Preconditions:**   * User must logged in the system.   **Post Conditions:**  **Success:** The report of a traffic sign will be save on server  **Fail:** No report send.  **Main Success Scenario:**   |  |  |  | | --- | --- | --- | | Step | Actor Action | System Response | | 1 | While view search result, user click on the report item | System redirect to report page:   * Textbox: “Nội dung phản hồi” * Button: “Hủy” * Button: “Gửi” | | 2 | User input report content and click on “Gửi” button  [Alternative 1] | System send report to server and show message “Cám ơn bạn đã gửi phản hồi” and go back to result page |   **Alternative Scenario:**   |  |  |  | | --- | --- | --- | | No | Actor Action | System Response | | 1 | User click on “Hủy” button | System back to result page | | | | |
| **Relationships:** N/A  **Business Rules:** N/A | | | |

Report Wrong Recongize (Mobie, Web)

|  |  |  |  |
| --- | --- | --- | --- |
| **USE CASE – UU002** | | | |
| **Use Case No.** | UU002 | **Use Case Version** | 1.0 |
| **Use Case Name** | Report Wrong Recognize | | |
| **Author** | Ho Dac Nghia | | |
| **Date** | 15/01/2014 | **Priority** | Normal |
| **Actor:** User  **Summary:**  User use this case to report traffic sign recognize.  **Goal:**  Allow user to report traffic sign recognize.  **Triggers:**  User want to report wrong traffic sign(wrong recognize traffic sign)  When user want to recognize a traffic sign but the system can’t show the result of that traffic sign.  **Preconditions:**   * User must logged in the system with the role is user.   **Post Conditions:**  **Success:** The report of a traffic sign will be save on server  **Fail:** No report send.  **Main Success Scenario:**   |  |  |  | | --- | --- | --- | | Step | Actor Action | System Response | | 1 | In the recognize page, user can click “Phản hồi” item. | System redirect to report page:   * Textbox: “Nội dung phản hồi” * Button: “Hủy” * Button: “Gửi” | | 2 | User input report content and click on “Gửi” button  [Alternative 1] | System send report to server and show message “Cám ơn bạn đã gửi phản hồi” and go back to result page |   **Alternative Scenario:**   |  |  |  | | --- | --- | --- | | No | Actor Action | System Response | | 1 | User click on “Hủy” button | System back to result page | | | | |
| **Relationships:** N/A  **Business Rules:** N/A | | | |

Delete Report

|  |  |  |  |
| --- | --- | --- | --- |
| **USE CASE – SU004** | | | |
| **Use Case No.** | SU004 | **Use Case Version** | 1.0 |
| **Use Case Name** | Delete Report | | |
| **Author** | Ho Dac Nghia | | |
| **Date** | 15/01/2014 | **Priority** | Normal |
| **Actor:** Staff  **Summary:**  Staff use this case to delete report.  **Goal:**  Allow staff to delete report.  **Triggers:**   * Click menu item "Quản lí phản hồi". * On the report list, click report item to view details of report. * Click "Xóa" to delete report. * Click “Đồng ý”.   **Preconditions:**   * Staff must log in the system. * There must be at least one report in the report list   **Post Conditions:**   * **Success:** The report of a traffic sign will be removed from server and database * **Fail:** No report removed   **Main Success Scenario:**   |  |  |  | | --- | --- | --- | | Step | Actor Action | System Response | | 1 | Click menu item “Quản lí phản hồi”.  [Alternative1][Alternative 2] | Redirect to Report List Page, contains:  Table with 4 columns, record of 20 latest report:  - Mã số: label  - Tên người phản hồi: label  - Thời gian: label  - Nội dung: label  - Xem chi tiết: link |   **Alternative Scenario:**   |  |  |  | | --- | --- | --- | | 1 | [Alternative 1]  Click on the “Xóa” link | Show confirms windows with message:  “Bạn có muốn xóa phản hồi này.” | | 2 | Click “Đồng ý” button.  [Alternative 3] | The selected report will be removed from server.  An message is display: “Phản hồi đã được xóa”. |  |  |  |  | | --- | --- | --- | | No | Actor Action | System Response | | 1 | [Alternative 2]  Click on “xem chi tiết” link | Redirect to Report Detail Page, contains detail of User’s Report, include:  Mã số: label  -Tên người phản hồi: label  -Thời gian: label  -Nội dung: label  -Hình ảnh kết quả nhận diện: label  -Xóa: button | | 2 | Click on the “Xóa” button | Show confirms windows with message:  “Bạn có muốn xóa phản hồi này.” | | 3 | Click “Đồng ý” button.  [Alternative 3] | The selected report will be removed from server.  An message is display: “Phản hồi đã được xóa”. |  |  |  |  | | --- | --- | --- | | No | Actor Action | System Response | | 1 | [Alternative 3]  Click “Hủy” | System close message box. |   **Exceptions:** N/A **Relationships:** N/A  **Business Rules:** N/A | | | |